BUSTECH 2013

Foreword

The Third International Conference on Business Intelligence and Technology (BUSTECH 2013), held between May 27 and June 1, 2013 in Valencia, Spain, continued a series of events covering topics related to business process management and intelligence, integration and interoperability of different approaches, technology-oriented business solutions and specific features to be considered in business/technology development.

We take here the opportunity to warmly thank all the members of the BUSTECH 2013 Technical Program Committee, as well as all the reviewers. We also kindly thank the authors who dedicated much of their time and efforts to contribute to BUSTECH 2013. We truly believe that, thanks to all these efforts, the final conference program consisted of top quality contributions.

Also, this event could not have been a reality without the support of many individuals, organizations, and sponsors. We are grateful to the members of the BUSTECH 2013 organizing committee for their help in handling the logistics and for their work to make this professional meeting a success.

We hope that BUSTECH 2013 was a successful international forum for the exchange of ideas and results between academia and industry and for the promotion of progress in the field of business intelligence and technology.

We are convinced that the participants found the event useful and communications very open. We hope that Valencia, Spain provided a pleasant environment during the conference and everyone saved some time to explore this historic city.

BUSTECH 2013 Chairs:

BUSTECH Advisory Chairs
Lars Taxén, Linköping University, Sweden
Dieter Fensel, STI Innsbruck / University of Innsbruck, Austria
Malgorzata Pankowska, University of Economics – Katowice, Poland
Hannes Werthner, Vienna University of Technology, Austria

BUSTECH Research/Industry Chair
Tyrone W. A. Grandison, Proficiency Labs - Oregon, USA

BUSTECH 2013 Special Area Chairs

Semantic/Ontology
Oscar Ferrandez Escamez, University of Utah, USA

Business-driven IT
Maribel Yasmina Santos, University of Minho, Portugal

Security
Pedro Soria-Rodriguez, Atos Origin - Madrid, Spain

Business continuity
Sokratis K. Katsikas, University of Piraeus, Greece

Services
Michael Parkin, European Research Institute in Service Science (ERISS), The Netherlands

BUSTECH Publicity Chair
Kayhan Zrar Ghafoor, University of Koya, Iraq