

BUSTECH 2019

Forward

The Ninth International Conference on Business Intelligence and Technology (BUSTECH 2019), held between May 5 - 9, 2019 - Venice, Italy, continued a series of events covering topics related to business process management and intelligence, integration and interoperability of different approaches, technology-oriented business solutions and specific features to be considered in business/technology development.

The conference had the following tracks:

- Modeling and simulation
- BPM and Intelligence
- Information Technology-enabled Organizational Transformation

Similar to the previous edition, this event attracted excellent contributions and active participation from all over the world. We were very pleased to receive top quality contributions.

We take here the opportunity to warmly thank all the members of the BUSTECH 2019 technical program committee, as well as the numerous reviewers. The creation of such a high quality conference program would not have been possible without their involvement. We also kindly thank all the authors that dedicated much of their time and effort to contribute to BUSTECH 2019. We truly believe that, thanks to all these efforts, the final conference program consisted of top quality contributions.

Also, this event could not have been a reality without the support of many individuals, organizations and sponsors. We also gratefully thank the members of the BUSTECH 2019 organizing committee for their help in handling the logistics and for their work that made this professional meeting a success.

We hope BUSTECH 2019 was a successful international forum for the exchange of ideas and results between academia and industry and to promote further progress in the area of business intelligence and technology. We also hope that Venice provided a pleasant environment during the conference and everyone saved some time for exploring this beautiful city.

BUSTECH 2019 Chairs

BUSTECH 2019 Steering Committee

Malgorzata Pankowska, University of Economics in Katowice, Poland

Jürgen Sauer, Universität Oldenburg, Germany
Pierre Hadaya, ESG-UQAM, Canada

BUSTECH 2019 Industry/Research Advisory Committee

Anbang Xu, IBM Research - Almaden, USA

Hans-Friedrich Witschel, University of Applied Sciences and Arts, Northwestern Switzerland

Oscar Ferrandez-Escamez, Nuance Communications Inc., USA

Silvia Biasotti, CNR - IMATI, Italy