

BUSTECH 2020

Forward

The Tenth International Conference on Business Intelligence and Technology (BUSTECH 2020), held on October 25 - 29, 2020, continued a series of events covering topics related to business process management and intelligence, integration and interoperability of different approaches, technology-oriented business solutions and specific features to be considered in business/technology development.

The conference had the following tracks:

- Modeling and simulation
- BPM and Intelligence
- Information Technology-enabled Organizational Transformation

Similar to the previous edition, this event attracted excellent contributions and active participation from all over the world. We were very pleased to receive top quality contributions.

We take here the opportunity to warmly thank all the members of the BUSTECH 2020 technical program committee, as well as the numerous reviewers. The creation of such a high quality conference program would not have been possible without their involvement. We also kindly thank all the authors that dedicated much of their time and effort to contribute to BUSTECH 2020. We truly believe that, thanks to all these efforts, the final conference program consisted of top quality contributions.

Also, this event could not have been a reality without the support of many individuals, organizations and sponsors. We also gratefully thank the members of the BUSTECH 2020 organizing committee for their help in handling the logistics and for their work that made this professional meeting a success.

We hope BUSTECH 2020 was a successful international forum for the exchange of ideas and results between academia and industry and to promote further progress in the area of business intelligence and technology.

BUSTECH 2020 Steering Committee

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